



Explora
JOURNEYS

EXTRAORDINARY BENEFITS
FOR OUR OCEAN TRAVELLERS





INTRODUCING A
BOLD NEW VISION FOR OCEAN TRAVEL

Explora Journeys combines centuries-old *seafaring experience* with *superlative* European **REFINEMENT** to deliver **ENRICHING** ocean journeys that *inspire exploration* in all its forms.

Designed in partnership with the world's foremost superyacht specialists, EXPLORA I – the first ship in the Explora Journeys fleet – sets sail in Summer 2023.



EXPLORA EARLY BOOKING BENEFIT

SAVE 5%

We appreciate that many of our guests make great efforts to plan their vacations well in advance. That's why, as part of our commitment to them, we're introducing the *Explora Early Booking Benefit* offer.

With significant savings and flexible travel dates available for those who pay in full, this is the ideal benefit for guests who like to plan ahead.

**SAVE 5% BY BOOKING
EARLY AND PAYING IN FULL***

This benefit can be combined with: Flexible Journeys, Extended & Grand Journeys savings, Journeys for Solo Travellers, additional guests and younger travellers savings

Available up to 180 days prior to departure for Ocean Residences and up to 105 days for the rest of the suite categories

Our Flexible Journeys policy applies

Our standard cancellation policy applies

Expected full payment within 3 days

*Savings vary according to journeys, dates of booking, and category of suites.
Terms and conditions apply, please go to page 9 for more information.



GRAND & EXTENDED JOURNEYS

EXPLORE MORE AND SAVE UP TO 10%

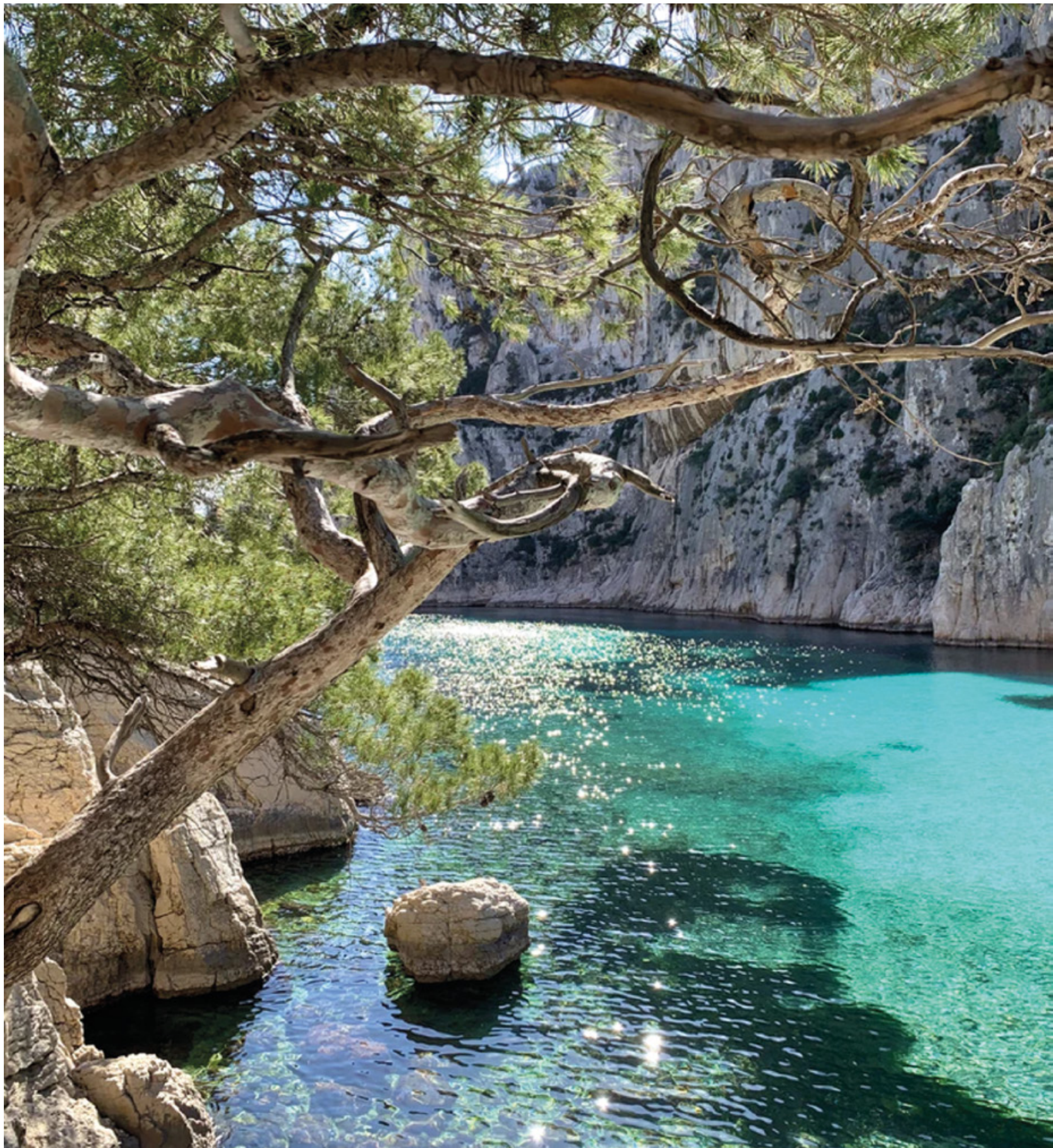
Our Extended and Grand Journeys offer our guests the opportunity to *discover* and *explore* even more, by combining multiple Journeys or through longer sailings to *wonderful* destinations.

Our Extended Journeys allow guests to extend their ocean journey by combining any itineraries and take advantage of **5%** savings compared to booking the journeys individually*

—
With longer immersive sailings, our Grand Journeys allow savings of **10%***

—
This benefit can be combined with: Flexible Journeys, Explora Early Booking Benefit, Journeys for Solo Travellers, additional guests and younger travellers savings

*Savings vary according to journeys, dates of booking, and category of suites.
Terms and conditions apply, please go to page 9 for more information.



FLEXIBLE JOURNEYS

In these unpredictable times, our *Flexible Journeys* policy means that when planning a journey with us, our guests are guaranteed the flexibility and reassurance they need should their circumstances change.

**AMEND OR MOVE YOUR JOURNEY
AT NO ADDITIONAL CHARGE**

Ocean Suites: up to 120 days
prior to departure

—

Ocean Penthouses: up to 120 days
prior to departure

—

Ocean Residences: up to 200 days
prior to departure`

—

This benefit can be combined with:
Explora Early Booking Benefit, Journeys for Solo Travellers,
additional guests and younger travellers savings

Terms and conditions apply, please go to page 9 for more information.



JOURNEYS FOR SOLO TRAVELLERS

For guests undertaking an Ocean Journey solo and those who simply prefer to enjoy a suite to themselves, we are delighted to offer a *lower supplement* fare on selected Journeys, with all services and amenities included.

**SINGLE SUPPLEMENT FROM ONLY 15%
TO A MAXIMUM OF 75%**

Guests enjoying their suite solo can book any suite with a single supplement starting from only **15%** to a maximum of **75%** above our current per person fares

—
**ALL SERVICES AND
AMENITIES INCLUDED**

Our solo guests can enjoy all services and amenities included in the regular journey fare (depending on the suite booked), including complimentary culinary experiences, wines and spirits, personalised entertainment programmes and all onboard gratuities

—
Our Solo Travellers policy applies to all suite categories without exception (single occupancy supplements vary according to journeys, dates of booking, and category of suites), on all Journeys

—
Taxes, fees and port charges are paid for one guest only

—
This benefit can be combined with: Flexible Journeys and Explora Early Booking Benefit

*Savings vary according to journeys, dates of booking, and category of suites.
Terms and conditions apply, please go to page 9 for more information.



ADDITIONAL GUESTS AND YOUNGER TRAVELLERS

We welcome all *generations* and are delighted to offer exceptional savings for younger explorers and larger groups.

INFANTS BETWEEN 6* AND 23 MONTHS OLD
SAIL FREE OF CHARGE**

CHILDREN BETWEEN 2 AND 18 YEARS OLD
ARE ELIGIBLE FOR ADDITIONAL SAVINGS
OF UP TO 50% OFF THE CURRENT FARE**

**ADULTS TRAVELLING AS 3RD GUESTS
ARE ELIGIBLE FOR SAVINGS OF UP TO 25%**

To benefit from this special offer, infants, children or adults should be registered as 3rd or 4th guests in the same suite. The 1st and 2nd guests are not eligible, regardless of their age at the time of sailing.

This benefit can be combined with: Flexible Journeys and Explora Early Booking Benefit

*We are unable to accommodate infants under 6 months **Age at the time of sailing
Savings apply to selected categories of suites. Terms and conditions apply, please go to page 9 for more information.

START YOUR JOURNEY

For an *easy* and *efficient* booking experience

PLEASE CONTACT
YOUR PREFERRED
TRAVEL ADVISOR

VISIT
EXPLORAJOURNEYS.COM

CONTACT THE EXPLORA
EXPERIENCE CENTRE
via email at:
contact@explorajourneys.com
or phone from the list below:

AMERICAS
UNITED STATES
MEXICO
PUERTO RICO
1 833 925 1567
+ 1 216 672 6653

—
ARGENTINA
BRAZIL
PERU
++ 800 08250865
+ 1 216 672 6653

—
CANADA
1 833 925 1567
+ 1 216 672 6653

—
CHILE
+ 56 800 914 946
+ 1 216 672 6653

—
COLOMBIA
URUGUAY
++ 800 08250865
+ 1 216 672 6653

—
VENEZUELA
+ 1 216 672 6653

EUROPE
EUROPEAN UNION –
EXCEPT ITALY
++ 800 08250863
+ 41 43 5086478

—
ITALY
800 973 726
+41 43 5086478

—
SWITZERLAND
+ 41 43 5086478

—
UNITED KINGDOM
0 800 031 8935
+ 41 43 5086478

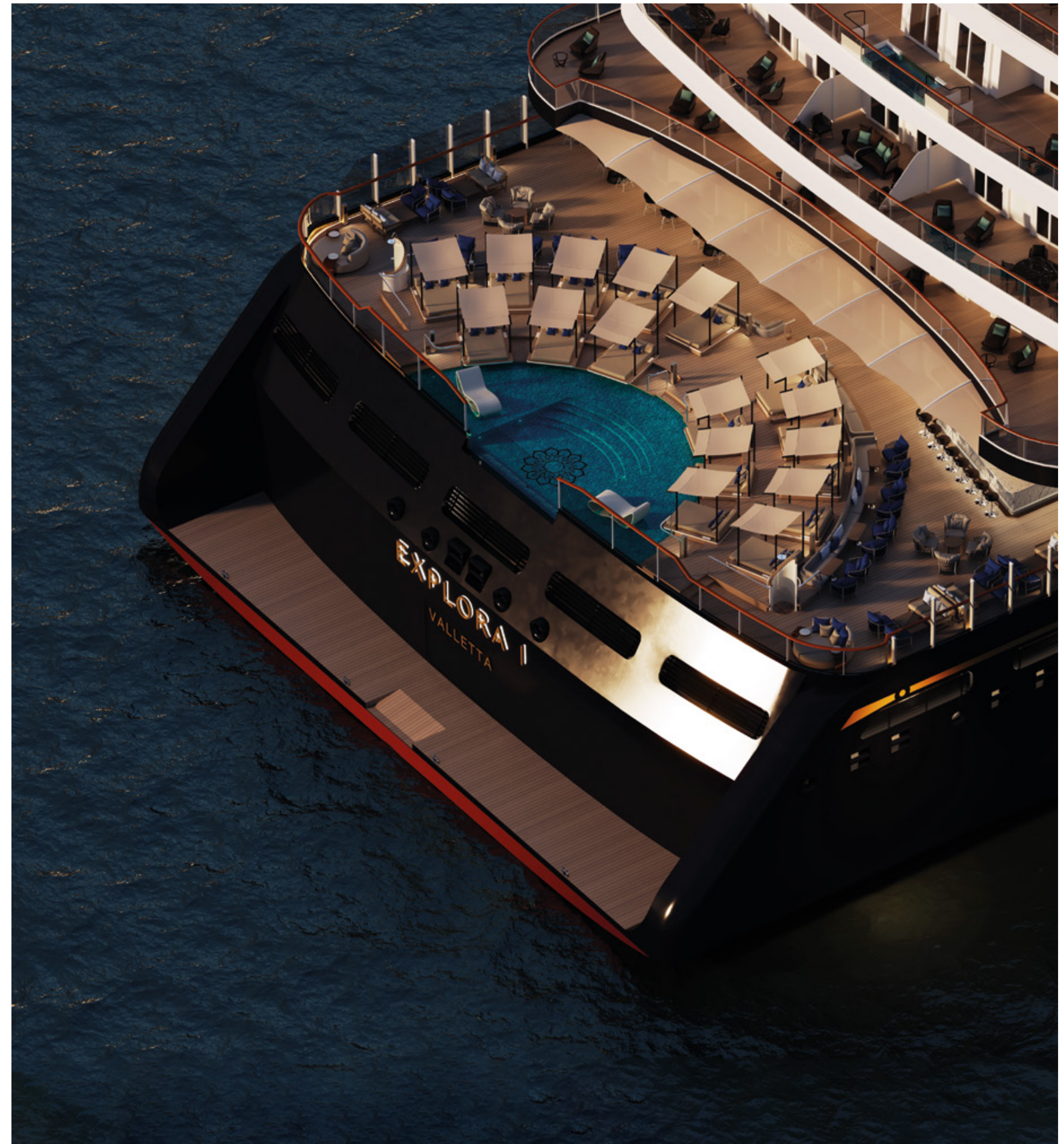
—
ISRAEL
00 800 08250863
+ 41 43 5086478

—
OTHER COUNTRIES
+ 41 43 5086478

ASIA PACIFIC
AUSTRALIA
1 800 595 257

—
CHINA
JAPAN
MALAYSIA
NEW ZEALAND
PHILIPPINES
SINGAPORE
THAILAND
++ 800 08250851

—
INDIA
OTHER COUNTRIES
+ 41 43 5086478



*Telephone numbers are subject to change. Local and national telephone rates apply.
Toll-free phone number is for landlines. You may be charged when calling from a mobile phone.*

TERMS & CONDITIONS

EXPLORA EARLY BOOKING BENEFIT

- All journeys and all suite categories, including the Inaugural Journeys Collection, are eligible for this benefit
- Our Journey Together programme applies to this offer
 - The programme offers savings for bookings of minimum 5 suites (10 guests min) per single journey
- Our Cancellation policy applies
- Our Flexible Journeys policy applies
- The benefit only applies to the journey fare and not on any additional components or add-ons of the journey experience
- After the eligibility period, the benefit will be removed from the booking if the guest cancels or rebooks into a new booking on the same ship and sail date, applies a fare change, or changes the ship or sail date of the booking; certain other changes to the booking may also result in the removal of the offer
- The benefit is subject to ship and sail date availability and may be withdrawn at any time

FLEXIBLE JOURNEYS POLICY

- Our journeys can be amended or moved at no additional charge:
 - Ocean Suites: up to 120 days before departure
 - Ocean Penthouses: up to 120 days before departure
 - Ocean Residences: up to 200 days before departure
- Amends allowed: Name change (1 name must remain the same from the original booking)
- All amend and move requests should be submitted to the Explora Experience Centre via email or phone
- The date of departure of the New Journey is 180 days earlier or 180 days later than that of the Original Journey departure date
- The New Journey should have the same journey length or a longer journey length than the Original Journey
- If the price of the New Journey is higher than that of the Original Journey, the journey fare difference should be covered by the guest. Our payment policy applies
- The New Journey should be booked in the same suite category or in a higher suite category than the Original Journey
- If the price of the New Journey is lower than that of the Original Journey, the journey fare difference will be granted to the guest in the form of a future journey credit, which will be valid for 2 years from issuing date

JOURNEYS FOR SOLO TRAVELLERS

- A single supplement is applied to the journey fare only (excluding the taxes and port charges on the second berth)

ADDITIONAL GUESTS AND YOUNGER TRAVELLERS

Ocean Suites:

- Maximum occupancy options: triple
 - 2 adults plus 1 child
- Convertible sofa beds are limited to use by 1 child only
- Ocean Suites featuring a convertible sofa bed are subject to availability

Ocean Penthouses and Ocean Residences:

- Maximum occupancy options: quadruple
 - 2 adults plus 2 children
 - 3 adults (without children)
- Convertible sofa beds are limited to use by either 2 children or 1 adult (use by 1 child plus 1 adult is not available)
- Ocean Penthouses and Ocean Residences featuring a convertible sofa bed are subject to availability

CANCELLATION POLICY

The following administrative and cancellation fees are applied to reservations in case of cancellations:

Ocean Suites and Ocean Penthouses:

If a Journey is cancelled:

- Up to 151 days before departure an administration fee per person applies: EUR 200 / USD 200 / CAD 250 / GBP 150 / CHF 200 / AUD 250 / NZD 250*
- From 150 to 121 days before departure: 15% of total Journey fare
- From 120 to 91 days before departure: 25% of total Journey fare
- From 90 to 61 days before departure: 50% of total Journey fare
- From 60 to 31 days before departure: 75% of total Journey fare
- Less than 31 days before departure: 100% of total Journey fare.

Cancellation terms and conditions may vary by market.

Ocean Residences:

If a Journey is cancelled:

- Up to 201 days before departure an administration fee per person applies: EUR 400 / USD 400 / CAD 500 / GBP 300 / CHF 400 / AUD 500 / NZD 500*
- From 200 to 151 days before departure: 25% of total Journey fare
- From 150 to 121 days before departure: 45% of total Journey fare

- From 120 to 91 days before departure: 65% of total Journey fare
- From 90 to 61 days before departure: 85% of total Journey fare
- Less than 61 days before the departure: 100% of total Journey fare.

Cancellation terms and conditions may vary by market.

PAYMENT POLICY

Ocean Suites and Ocean Penthouses:

- 25% deposit upon booking
- Deposit to be paid
 - within 3 days up to 121 days before departure
 - within 1 day from 120 to 91 days before departure
- Final payment due no later than 90 days before departure

Ocean Residences:

- 25% deposit upon booking
- Deposit to be paid
 - within 3 days up to 181 days before departure
 - within 1 day from 180 to 151 days before departure'
- Final payment due no later than 90 days before departure

For reservations taking advantage of the Explora Early Booking Benefit, full payment is due upon booking (within 3 days).

**The Administration Fee is non-refundable however it may be put towards a new booking that is made within twelve (12) months of the cancellation date. The Administration Fee is only applicable to one (1) new booking and if unused within twelve (12) months of the cancellation date it is forfeited. It may also be forfeited if the new booking is cancelled.*



Explora
JOURNEYS

[EXPLORAJOURNEYS.COM](https://explorajourneys.com)



Explora
JOURNEYS

[EXPLORAJOURNEYS.COM](https://explorajourneys.com)